



POP-UP BLOCKER ISSUES WITH “e for me”

If you are having trouble logging into the new “e for me” system, one problem could be your pop-up blocker. Your pop-up blocker must be turned off or allow pop-ups from Edwards in order to login and access your online account. Below are a few options to fix this problem:

1) Turn off your pop-up blocker

- To turn off your pop-up blocker, go to tools on your internet menu bar. Under the tools tab, select pop-up blocker, then turn off pop-up blocker or...
- Go to tools, then internet options, privacy, and uncheck the “turn on pop-up blocker.” Click ok to close the box. Close your browser, open the browser back up and retry logging in.

2) Temporarily turn off your pop-up blocker

- When logging in, a yellow informational bar should show at the top of the browser window. Right click this bar and choose “Temporarily allow pop-ups.” Refresh the window and retry logging in.

3) Turn off pop-up blocker just for Edwards

- When logging in, a yellow informational bar should show at the top of the browser window. Right click the bar and choose “Always allow pop-ups for this site.” Refresh the window and retry logging in.

